



HME Wireless Pagers



Cell/Smart Phones



Web-Based Wait List Management/Paging

SmartCall™ SMS

Manage Customer Flow Affordably and Efficiently

Using secure web-based software, SmartCall SMS makes managing the flow of customers and patients simple and affordable. Create an electronic wait list with ease. Customers can roam without ever being out of range of a text message. Ideal for restaurants, medical offices, repair shops, and pharmacies.

Alert Customers via Cell/Smart Phone or Pager

SmartCall SMS' integrated system works with any HME Wireless UHF pager or cell/smart phone. Now customers have a choice of being contacted via text message or page. Works with virtually any computer OS — all you need is Internet access.

A simple click of a button can page a pager or send a text alert to waiting customers.

SmartCall SMS Highlights

- > **Easy and Affordable**
Nothing to install or maintain; works with any computer with Internet access, mobile phone and smart phone.
- > **Simple Integration for Existing Customers**
Using an HME Wireless UHF system already? All you need is a quick upgrade.
- > **Pay As You Go**
Convenient monthly service with no long-term contracts or commitments.
- > **Flexible**
Send messages directly from any web-enabled devices. Page a pager, send a text — let your customers decide.
- > **Simple Wait List Management**
Manage customer flow from one simple list.
- > **Reach Waiting Guests Anywhere**
Always reliable — your guests will never travel out of range of a text message.
- > **Increase Customer Satisfaction**
No more annoying lines or crowded waiting rooms — customers are free to wander, knowing they'll be notified in an instant.

CALL **800.925.8091** FOR MORE INFORMATION TODAY.

A Better Customer Experience

SmartCall SMS gives customers the freedom and comfort of knowing they can venture out and always be reached — whether by text message or page. And with SmartCall SMS' unique text capability, customers are assured they'll never wander out of range.

- > ***Creates a more inviting atmosphere and satisfying experience for customers and guests***
- > ***Walk-ins, call-ahead's, customers with reservations — all can be integrated into the wait list and feel like they're receiving more attentive service***

A Better Staff and Management Experience

SmartCall SMS is easy for your staff to set up and use, with no complex training or learning curve required. Use it anywhere, thanks to web-based technology, and share the experience of our satisfied clients.

- > ***Works with your current UHF pagers — no need to spend money on new ones***
- > ***Can be set up for multiple users; determine user rights at administrator level***
- > ***Monthly subscription-based plan allows for easy budgeting***

Compatible with Virtually Any Device



The integrated SmartCall SMS works by itself, with any HME Wireless UHF pager, and any cell phone or smart phone. Customers decide how they want to be notified for convenience and flexibility.



About HME Wireless

HME Wireless, Inc. offers a complete line of onsite messaging solutions to improve efficiency and customer service for restaurants, hospitals, church nurseries, salons, and retail businesses. Headquartered in Suwanee, Georgia, HME Wireless, Inc. is a subsidiary of HME, Inc., an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1971.

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